

Travel-goers flock to Virgin Hotels for their modern luxuries and personalized touches. With locations in Chicago and San Francisco and growing at a rapid rate with 9 new locations slated to open over the next several years.

“We use Voxer for our primary communication tool at our hotel. It allows us to communicate with every team member with the ability to send voice, text or picture messages. It's super easy to use and requires minimal training to get started.”

Justin Syptua - Director of Housekeeping



Chicago Virgin

- 250 rooms
- 71 users
- Opened in 2015



San Francisco Virgin

- 192 rooms + 2 penthouse suites
- 74 users
- Opened in 2019

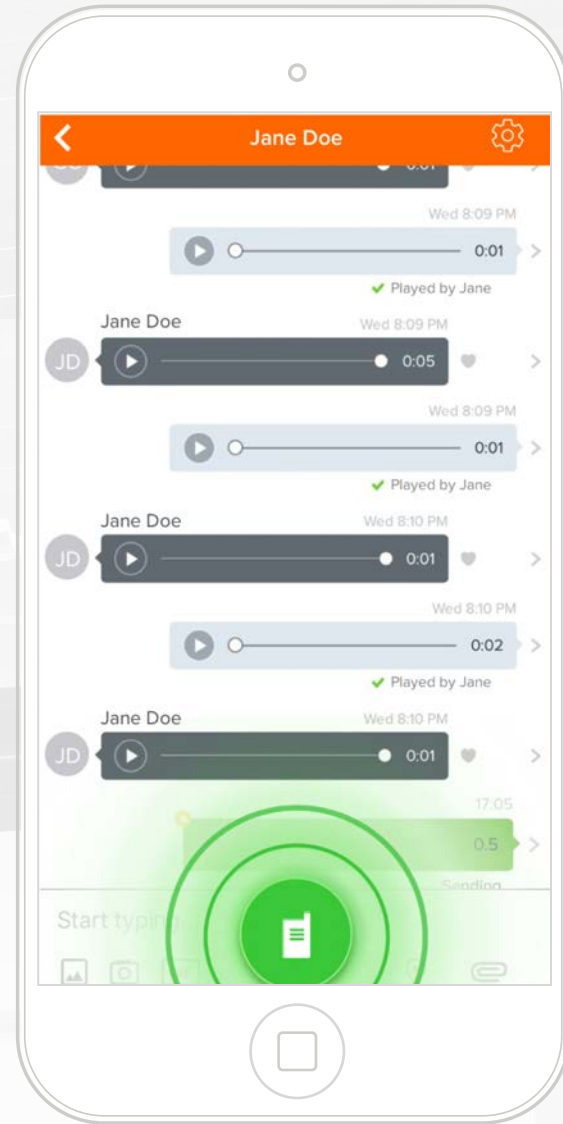
How Virgin Hotel uses Voxer:

Admin controls make it easy to add new employees and remove staff no longer at the hotel.

Not all team members have email addresses. Creating accounts by 'username only' make it simple to on-board the entire team.

Deploying Voxer on an iPad rather than a traditional PTT walkie talkie gives the entire team a sleek and upgraded look.

Daily Group Chats helps everyone stay organized and on the same page.



Product features they love:



Admin Control



Adding users by username only



Ability to create teams



“We primarily use Voxer to dispatch our guest calls and to communicate with room attendants and our entire hotel. Using Voxer has improved our communication throughout the entire hotel. I really couldn't imagine using anything else, especially old school radios.”

Justin Syptua - Director of Housekeeping

Voxer Business

For Better Hotel Communication

Turn your mobile device into a walkie talkie

Moderate team conversations, manage user access and assign multiple admins for up to 500 users

[Start Free 14-Day Trial](#)